

Standard Warranty Policy System Platforms

Except to the extent prohibited by law, all implied warranties made by Elma Electronic Inc for embedded computing products: backplanes, chassis and integrated systems are limited in duration to 2 years from the original date of purchase for Elma manufactured parts & labor. Third party components integrated into systems or sold separately (power supplies, motherboards, SBCs, fans, switches, line filters, etc) are subject to the original manufacturer's warranty, not to be less than 1 year. No warranties, whether expressed or implied, shall apply to the product after said period.

This standard warranty is extended only to the original purchaser of ELMA Electronic products. If the product is found to be defective due to improper workmanship or defective material or deficient design, ELMA will repair or replace the product, at our option, without charge for parts or labor. Any product damaged by accident, misuse, improper line voltage, repair, neglect, improper installation, removal/tampering with Elma label, or acts of nature are not covered by this warranty. For out-of-warranty repairs, we offer a 90-day warranty on Elma parts & labor.

All out of warranty Elma manufactured products, System Level or Field Replaceable Units (FRUs), are to be sent back to Elma for evaluation. All returns will be evaluated first and in the event, no fault is found, the damage is found to be caused by mishandling or misuse, and/or customer does not wish to proceed with the repair, a minimum evaluation fee of \$250 per unit will be applied. Third party items (FRUs) that have failed out of warranty, the customer has the option to return directly to the OEM for evaluation and repair/replacement, or go through Elma for a processing fee of \$200. This fee will be in addition to the supplier fee.

Should the product prove defective in material or workmanship, the Buyer's sole remedies shall be such repair or replacement as is herein above provided. Under no circumstances shall ELMA be liable for any loss or damage, direct, consequential, or incidental arising out of the use or inability to use the product. In all cases the customer is responsible for freight charges to Elma. For under warranty repairs Elma will pay the return, freight (ground) charges back to the customer.

Thank you for your patronage.

ELMA Electronic, Inc.