

ELMA Electronic Inc. Warminster Facility

Quality Policy

11/12/2012



Awareness Commitment Improvement (Through Process)

"Awareness" of the importance of quality is a key element in our daily activities at ELMA. We strive for excellence by practicing completeness, accuracy, timeliness and by meeting expectations and requirements in all our assignments.

We show **"commitment"** to quality in whatever we do. ELMA's philosophy is that customers are our first priority and customer satisfaction is achieved at all levels. Only a satisfied customer is a long term customer. It is our goal to provide our customers with reliable and economical products and solutions.

We understand that quality is a living matter. We continuously aim for better quality by **"improvement (through process)"**. We encourage improvements and suggestions for improvements from our employees and business partners.

A handwritten signature in black ink, appearing to read "Chris Kuebler", written over a horizontal line.

Chris Kuebler
Director of System Integration

A handwritten signature in black ink, appearing to read "Ken Grob", written over a horizontal line.

Ken Grob
Director of Business Development